

*Towards Smart & Spatially Connected Governance*



**National Urban  
Learning Platform**



# National Urban Learning Platform

**The Ministry of Housing and Urban Affairs (MoHUA) in collaboration with the National Institute of Urban Affairs (NIUA) has launched the National Urban Learning Platform (NULP)**

**“To introduce India’s largest digital learning community of Urban practitioners, promote a culture of collaborative learning and sharing experiences”**

# NULP Community

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- NULP follows an approach where the network of actors come together and have the capability to build a platform that can be leveraged by different municipal officials & departments.
- The idea is to build a strong community that focusses on effective learning, skills enhancement and knowledge co-creation.

Urban Practitioners

Industry Actors



Academia

Government  
Bodies

# How NULP supports in Smart Governance

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## Self paced learning

Byte-sized modules on urban solutions to aid urban administrators in delivering better citizen outcomes



## Peer-to-peer learning

States and cities using NULP to showcase projects & best practices



## Online Nation-wide Programs

Hosting MoHUA & NIUA online certification programs at a national scale to build leaders

# NULP's value for its users

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## Large Community

Engagement with large pool  
of urban practitioners,  
industry experts & academia



## Demand driven platform

The content can be curated  
as per the learning needs and  
demands of cities



## Peer to Peer Learning

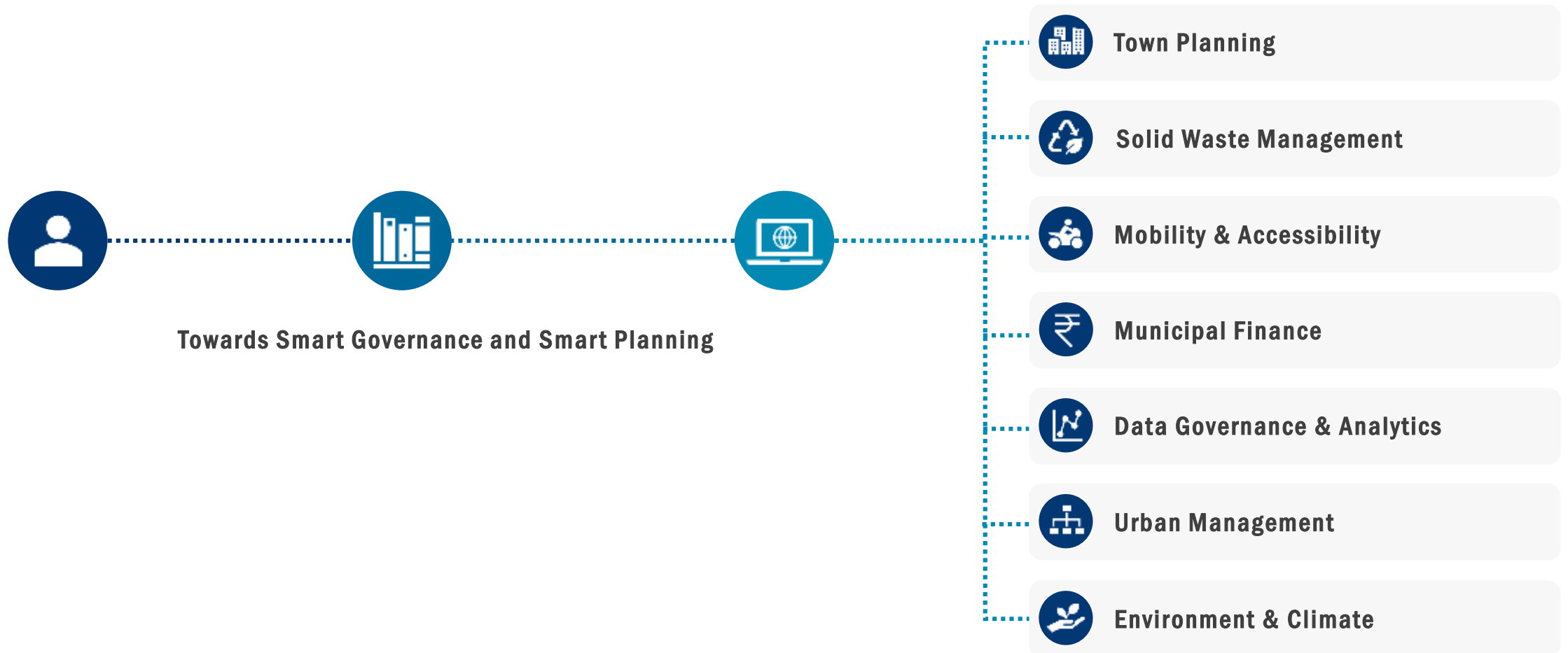
Share content across cities and  
establishing a peer-to-peer  
connect within NULP champion  
cities



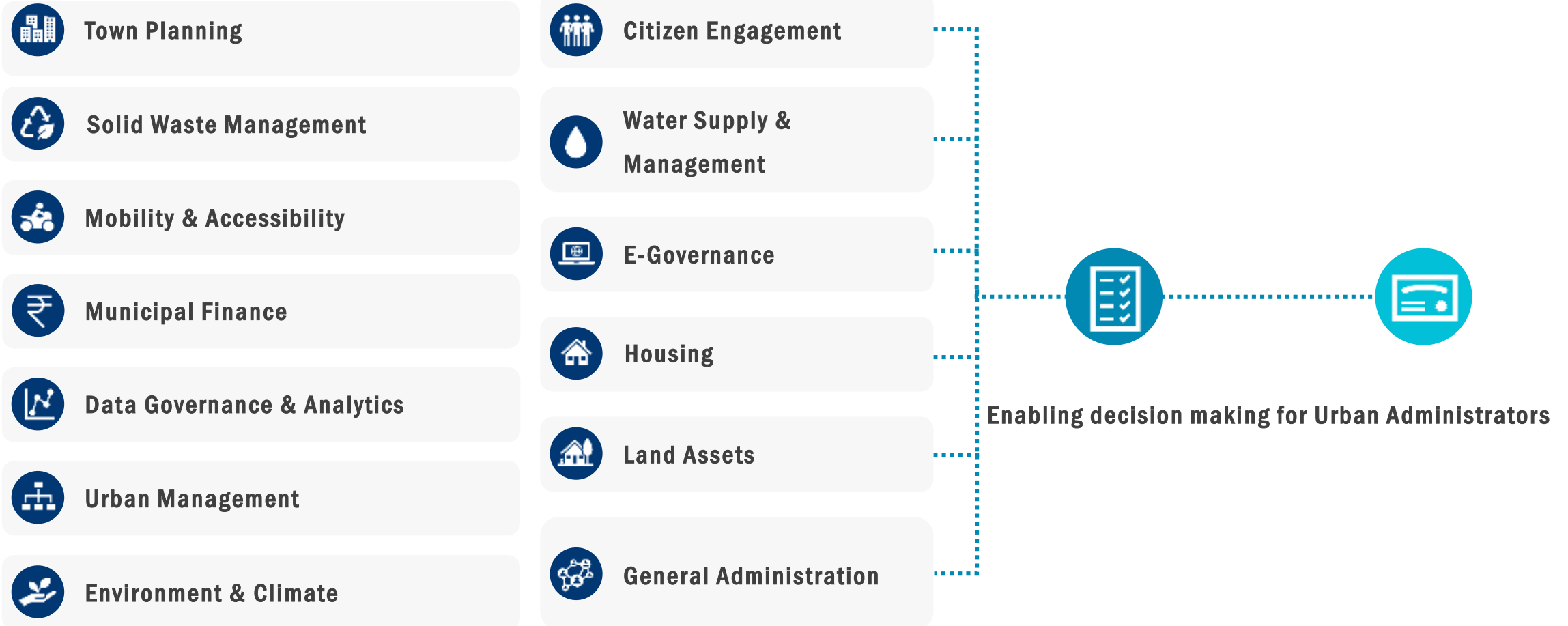
## Diverse Domains

Vast range of E-Learning  
solutions in over 15 urban  
and other domains

# NULP's Solutions in Urban Domains



# NULP's Solutions in Urban & Non-urban Domains



# NULP's value for its users

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## Ease of Access

Open Access to all courses and all available material is downloadable



## Rewards & Recognition

Structured rewards and recognition program to appreciate user contributions and motivate other to participate actively




## Custom Certification

Automated & customized certificates for each course from various partners



# NULP's Platform

**COURSE**




Public Bicycle Sharing System in Delhi

NDMC English Program

Subject: Best Practices  
Publisher: NDMC

**COURSE**



Carbon Credit Finance - Indore

Madhya Pradesh +1

Subject: Best Practices  
Publisher: Madhya Pradesh +1

**COURSE**



mSeva : Punjab eGovernance

PMIDC

Subject: Overview  
Publisher: PMIDC

**COURSE**



Best Office Practices at Ghaziabad

Ghaziabad Municipal Corporation

Hindi Solution

Subject: Best Practices  
Publisher: Ghaziabad Municipal Corporation

## Features available on NULP 1.0

- User Management
- Organisation Management
- Content Management
- Custom Certification
- Content & Course Upload

## Features added in NULP 2.0

- Assessment linked certification
- Enhanced User Interface (better graphics)
- Bulk Upload
- Digitally verified certificate
- NULP help desk
- Learning Needs Assessment Tool

# Cities using NULP for peer-to-peer learning

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01

Sharing of city experiences



02

Sharing of core functional skills



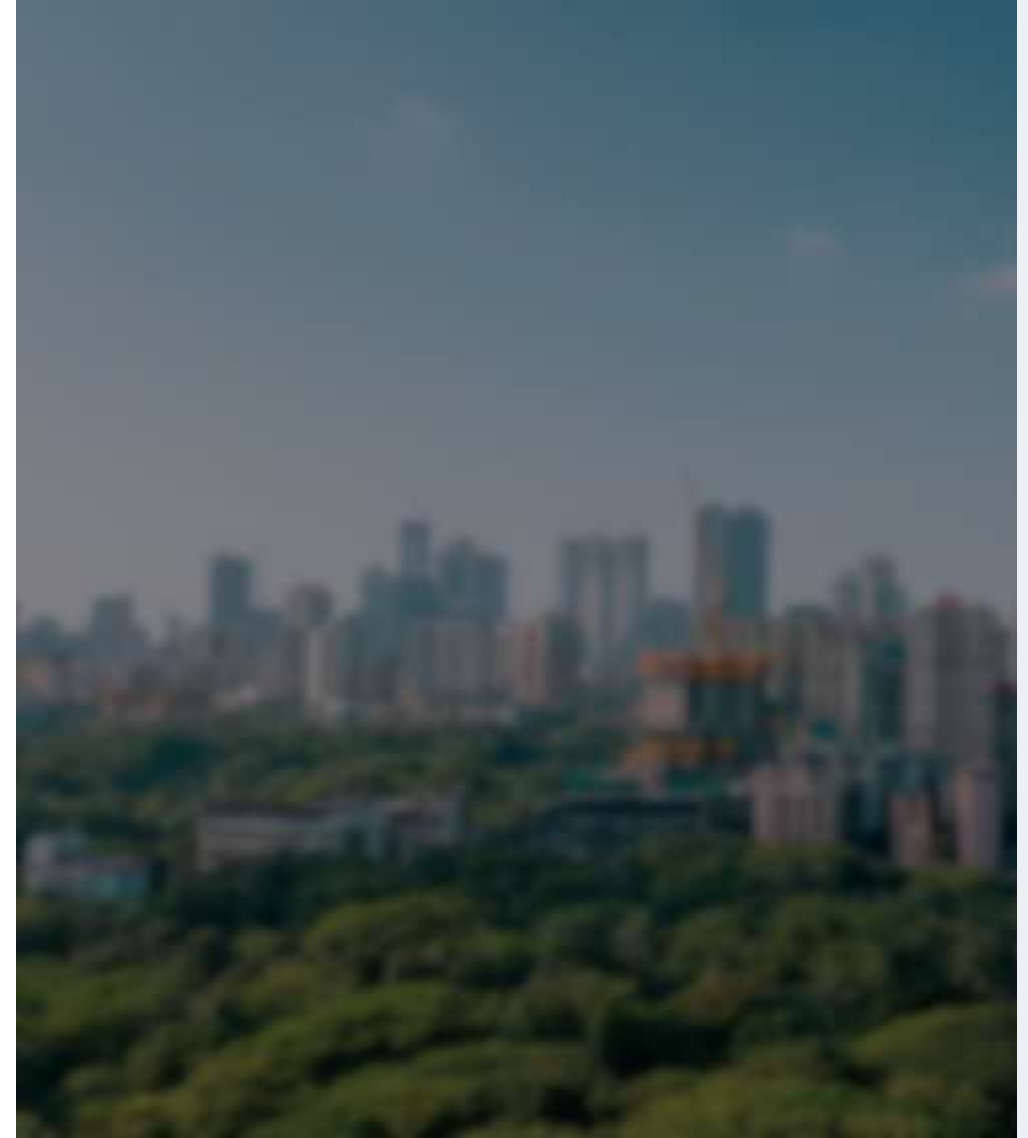
03

Uploading notifications, SOPs and template documents



04

Dialogue among experts from cities



# NULP Champion States

## KEY TAKEAWAYS :

- ✓ Deep-latent **desire for peer to peer connect** is present, however, mechanisms & responsibilities are lacking
- ✓ Quality, **relevant learning courses** (instead of knowledge products) that can be **consumed in smaller bite-sizes** are needed by the cities
- ✓ The **top four domains** of the cities' learning needs were **Town Planning & Sustainability, E-Governance & IT Applications, Solid Waste Management & Geographical Information System.** Currently, the percentage of live courses on NULP are maximum under these 4 domains

States	No. of ULBs registered on NULP
Tamil Nadu	70
Kerala	37
Rajasthan	50
Uttar Pradesh	120
Haryana	93
Chhattisgarh	0
Gujarat	0
Madhya Pradesh	38
Jharkhand	0
Other cities	41
<b>TOTAL</b>	<b>449</b>



# NULP Learning Needs – LNA Phase I

**1<sup>st</sup> Survey in June 2022. Participation from 23 States & 5 UTs covering more than 549 Cities**

The top most demanded learning domain is

## Solid Waste Management



A majority of the participants prefer learning from **Experts**



A large number of participants also wish to learn from **Urban Practitioners**



The biggest challenge faced by urban practitioners in their job is

## Skill gaps in the implementation of new missions



# NULP today & ahead

**3600+**

NULP Community

**59**

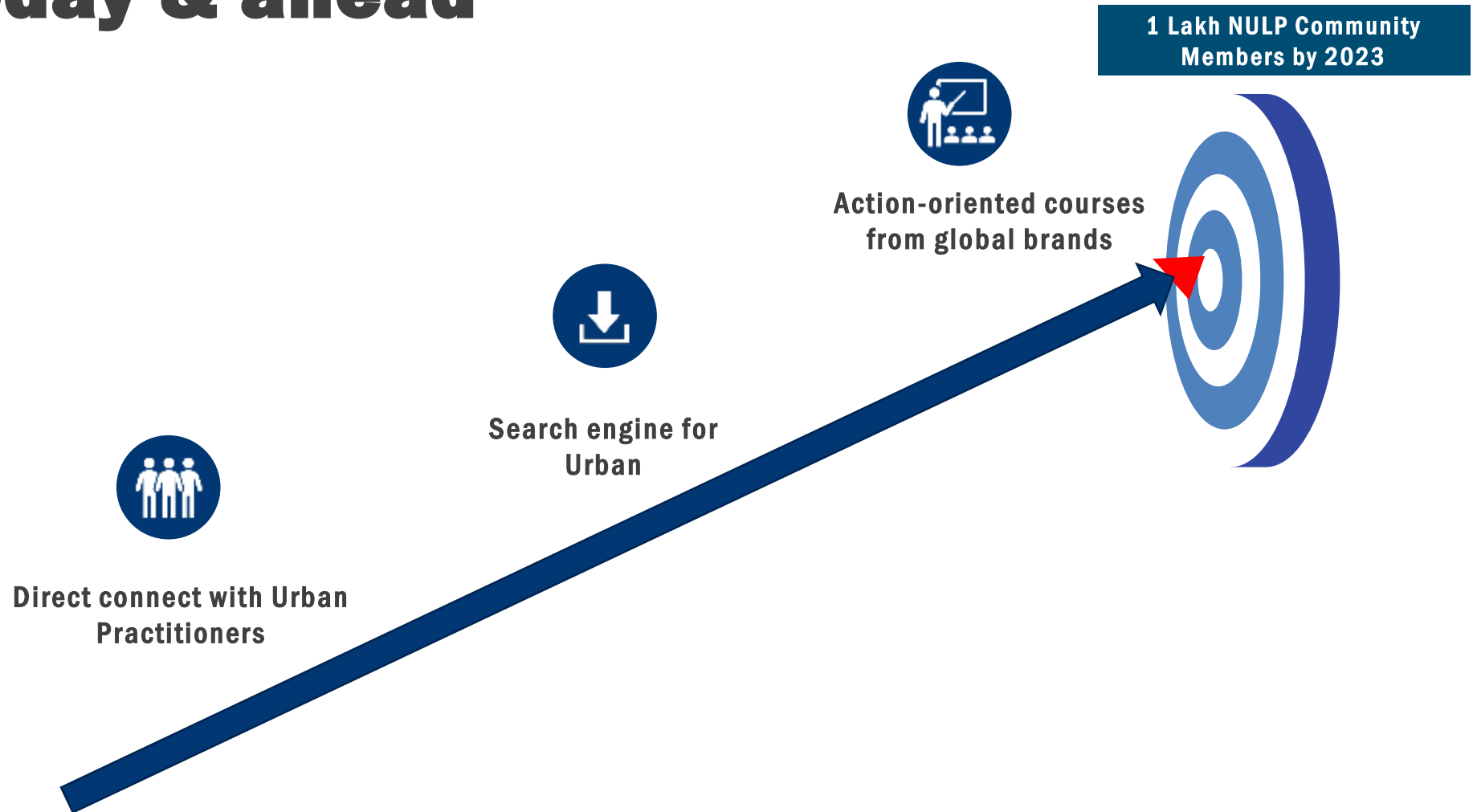
Live Courses

**10+40**

Associated states &  
cities

**75+**

Content Partners



# Contact us

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